

## Agenda

N-192 Replacement Project Citizens Advisory Committee

Thursday, October 19, 2023

5:00 - 6:30 PM

Beverly Public Library, 32 Essex Street, Barnett Gallery, Beverly, MA

Committee response to National Grid update

Communication issues:

- Issues with National Grid's Attendance at Meetings
- Communication & Outreach Initiatives
- Real time Pre-construction & Construction Update
- One week to Three month outlook on project
- Update on claims concerns and appeals process for residents
- Ways to Correct Miscommunications and Deadline Issues to Date
- Details to communicate i.e. noise levels for specific types of work, weather delay
- Route map
- Communication about tree protection/replacement/removal
- Nature and number of calls and/or emails to hotline and info email
- Update on emergency incident reporting procedures
- Update on resident claims process
- Discussion about a presentation to the City Council about progress/issues as we are coming up on the anniversary of the Committee.

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Current Issues

- Report on community meeting on April 13<sup>th</sup> regarding Wellman Street duct bank trench
- Video Monitoring: Notice, deadlines, protocols, access to data
- Update on property damage issues

- Update on progress on Wellman Street and resident/neighborhood impact.
- EMF Surveys: Notice, deadlines, protocols, access to data
- Vendor Identification generally
- Access to data on rat mitigation, citizen hotline calls and emails
- Preconstruction of the project
- Current construction
- Staging locations, duration, and notices
- Proposed staging at Temple B'nai Abraham, Lothrop St.
- Formal public procedure for city council to hear staging proposals
- Environmental stewardship in relation to the project
- Carbon offset for project
- Street sweeping, shims on road plates and slow down signage.
- Ongoing discussion about and creation of a list of questions to pose to National Grid regarding environmental stewardship obligations in anticipation of a meeting with National Grid's internal sustainability representatives.
- Review the process of utilizing the "hotline" and how to make sure that residents know how to address immediate concerns. Is there a way to eliminate the need to write letters reporting on incidents.
- Update on resident impact issues.

#### Grant of Location and Reporting to City Departments

- Review of reports to city departments

#### Administrative Matters

- Review and approval of minutes
- Review and revise ongoing agenda items

- Identifying Items for Next Meeting
- Notices to City Council
- Information Needed and Best Practices to Schedule Future Meetings
- Follow up as needed regarding presentation to City Council on October 16, 2023.
- Follow up on rental space for impacted work from home residents