

Agenda

N-192 Replacement Project Citizens Advisory Committee
Thursday, November 16, 2023
5:00 - 6:30 PM

Beverly Public Library, 32 Essex Street, Barnett Gallery, Beverly, MA

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Committee response to National Grid update

Communication issues:

- Issues with National Grid's Attendance at Meetings
- Communication & Outreach Initiatives
- Real time Pre-construction & Construction Update
- One week to Three month outlook on project
- Update on claims concerns and appeals process for residents
- Ways to Correct Miscommunications and Deadline Issues to Date
- Details to communicate i.e. noise levels for specific types of work, weather delay
- Route map
- Communication about tree protection/replacement/removal
- Nature and number of calls and/or emails to hotline and info email
- Update on emergency incident reporting procedures
- Update on resident claims process
- Discussion about a presentation to the City Council about progress/issues as we are coming up on the anniversary of the Committee.
- Discussion, revision and/or approval of proposed Additional Outreach initiative.

Current Issues

- Report on community meeting on April 13th regarding Wellman Street duct bank trench

- Video Monitoring: Notice, deadlines, protocols, access to data
- Update on property damage issues
- Update on progress on Wellman Street and resident/neighborhood impact.
- EMF Surveys: Notice, deadlines, protocols, access to data
- Vendor Identification generally
- Access to data on rat mitigation, citizen hotline calls and emails
- Preconstruction of the project
- Current construction
- Staging locations, duration, and notices
- Proposed staging at Temple B'nai Abraham, Lothrop St.
- Formal public procedure for city council to hear staging proposals
- Environmental stewardship in relation to the project
- Carbon offset for project
- Street sweeping, shims on road plates and slow down signage.
- Ongoing discussion about and creation of a list of questions to pose to National Grid regarding environmental stewardship obligations in anticipation of a meeting with National Grid's internal sustainability representatives.
- Review the process of utilizing the "hotline" and how to make sure that residents know how to address immediate concerns. Is there a way to eliminate the need to write letters reporting on incidents.
- Update on resident impact issues.
- Revisit issues regarding incident notification by NG/McCourt and resident communication regarding incidents after recent sewer line break on Broadway.
- Revisit status of rental space at Cummings Center for impacted work from home residents including detail of how the availability of the space will be

communicated and how residents will be able to sign up/register to use the space.

Grant of Location and Reporting to City Departments

- Review of reports to city departments

Administrative Matters

- Review and approval of minutes
- Review and revise ongoing agenda items
- Identifying Items for Next Meeting
- Notices to City Council
- Information Needed and Best Practices to Schedule Future Meetings
- Follow up as needed regarding presentation to City Council on October 16, 2023.
- Follow up on rental space for impacted work from home residents